

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.: 09/235,065 Confirmation No. 5226
Applicant: DENTON et al.
Filed: January 21, 1999
TC/A.U.: 2642
Examiner Knowlin, Thjuan P.
Docket No.: 4366-27
Customer No.: **22442**
For: "CALL CENTER TELEPHONE
AND DATA FLOW CONNECTION SYSTEM"

MS Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313

AMENDMENT AND RESPONSE

Dear Sir:

Applicant submits this Amendment and Response to address the Office Action having a mailing date of May 16, 2006. Filed concurrently herewith is a Request for a one-month extension of time extending the deadline from August 16 to September 16, 2006. Although the Applicant believes that no other fees are due for filing this Amendment and Response, please charge any fees deemed necessary to Deposit Account No. 19-1970.

Please amend the above-identified patent application as follows:

Amendments to the Specification begin at page 2 of this paper.

Amendments to the Claims are shown in the listing of claims which begins on page 3 of this paper.

Remarks/Arguments begin on page 14 of this paper.